

Make Every Meeting Matter

-Réference: **IE-23** -Durée: **2 Jours (14 Heures)**

Les objectifs de la formation

A qui s'adesse cette formation?

POUR QUI:

Company executives who wish to prepare and conduct effective meetings.

Programme

• Group communication strategies

- o Basic principles of communication.
- o Role of the Chairperson.
- o Facts versus received ideas.
- o Collaborative techniques.
- Eliciting participation.

Addressing the Group

- Body language and congruence.
- o Identifying and managing different behavioural styles.
- o Handling stress.
- Using appropriate language style, pace and intonation.

Preparing the Meeting

- Location and creating the right atmosphere.
- o Defining the agenda, objectives and priorities.
- o Preparing and distributing adequate support material.
- o Selecting the right people to help facilitate.

Being Chairperson

Programme

- o Effective introductions.
- o Chairperson as facilitator or leader?
- o Making it a Meeting of Minds.
- o Building trust and reconciling different styles and opinions.
- o Maintaining open, clear and respectful exchanges.
- o Suggesting alternative methods and procedures.
- o Generating new ideas or approaches.
- o Problem solving.
- o Dispute resolution.
- Closing with a plan of action.
- o Creating and maintaining group memory.
- o Post-meeting evaluation.
- o Orsys Twitter: Formation Informatique et Formation Management



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Nous sommes à votre disposition : De Lun - Ven 09h00-18h00 et Sam 09H00 – 13H00

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